



★ CELEBRATING 20 YEARS OF SERVICE

# Keeping families together.

Helping families and youth experiencing homelessness and economic uncertainty achieve housing stability.

## WHO WE ARE

# Twenty years of keeping families together in Berks County.

Family Promise of Berks County (FPBC) is a 501(c)(3) and an affiliate of Family Promise National – a four-star charitable nonprofit with more than 200 affiliates across 45 states leading the effort on family and youth homelessness.

Since our founding in 2006, we have delivered programs and services throughout Berks County. In April 2026, we celebrate **20 years** of serving families and youth.

Through collaborative partnerships and caring individuals who invest in our programs, we mobilize a network of hundreds of volunteers to address food insecurity, deliver supportive services, provide clean shelter, locate permanent housing, prevent eviction, and divert families to better options than homeless shelters.

### OUR MISSION

To help families and youth experiencing homelessness and economic uncertainty achieve housing stability.

### EXECUTIVE DIRECTOR

**Jill Glose, M.A.**

**20**

years of service

**3**

core programs

**100s**

volunteers  
mobilized

**4★**

national rating

### HOW CHANGE HAPPENS

Key to every successful outcome is case management. Our trauma-informed staff help families and youth achieve independence through education, employment, financial literacy, and a wide range of community resources.

# Three core programs

Every program meets people where they are – keeping families together and moving households toward lasting stability.

01

## Hospitality Network & Bridge House

A 90-day intensive program offering shelter, meals, case management, financial literacy and job-placement assistance to families with children. We keep families of all compositions together in safe, private homes – four leased through the Berks County Redevelopment Authority. At **Bridge House** (a 2022 initiative), a family may remain for up to six months.

★ New in 2026 — Promise Home, a manufactured home donated by Clayton Homes

02

## U-Turn

Advocacy, case management, shelter, housing and transportation for at-risk youth experiencing homelessness. Our Drop-In Center operates Tuesdays and Thursdays, 3–6 pm, offering youth a place to shower, cook, do laundry, access computers, connect with peers and work with dedicated staff.

★ New in 2026 — Apartment Shelter Project at 6th Street

03

## Rent & Utility Assistance

**Homeless Prevention** provides stabilization through short-term rental assistance – including rent or utility arrearages – to prevent eviction, utility shut-off, or a move into emergency shelter (ESG funding). **Rapid Re-Housing** helps people move from shelters into permanent housing with security deposits and first- and last-month's rent.

### OUR INITIATIVES FOCUS ON

Prevention

Diversion

Rapid Re-Housing

Stabilization

**Flexible support** meets people where they are – help with rent, security deposits, landlord-tenant mediation, and housing location.

**Food & basic needs** – sandwiches, baked goods, milk, holiday meals, toiletries, seasonal clothing, coats, and community giveaways year-round.

# Our year in outcomes

## HOSPITALITY NETWORK & BRIDGE HOUSE

**138**

individuals served

Bed nights **4,945**

Children served **60%**

Case-managed **95**

Avg. stay **100 days**

## U-TURN YOUTH PROGRAM

**53**

youth served, ages 17–24

Direct-service hours **560**

A Drop-In Center for showers, cooking, laundry, computers and peer connection.

## RENT & UTILITY ASSISTANCE

**210**

individuals kept housed

Prevention **160**

Rapid re-housing **50**

Case management **67**

Funding utilized **\$40K**

**77**

families

**168**

children

## SHELTER DIVERSION · \$20,000 GRANT FROM FAMILY PROMISE NATIONAL

Families were helped in unique ways to avoid eviction, homelessness and long shelter stays – mattresses, bed frames, dressers, bedding, emergency hotel stays, reinstated car insurance, childcare, and gas to get to work.

Renewed again in 2026.

## Food & services distributed

Wawa sandwiches **1,979**

Helping Harvest (lbs) **5,986**

Monday Meal Ministry meals **825**

New York Bagelry bagels **400+**

Bus passes provided **100+**

Holiday gifts (20 sponsors) **45**

## IT TAKES A COMMUNITY

# Our partners & supporters

Our work is possible because of the funders, businesses, agencies and congregations who invest in Berks County families.

### GRANTS, FUNDERS & COMMUNITY PARTNERS

|                         |                            |                           |                           |
|-------------------------|----------------------------|---------------------------|---------------------------|
| CDBG                    | WoodForest National Bank   | Tower Health Street       | Holy Cross Methodist      |
| HAP                     | Target                     | Medicine                  | Church                    |
| ESG                     | Dollar General             | Barrio Alegría            | BCAP                      |
| United Way of Berks     | Chick-fil-A                | Helping Harvest           | AARP                      |
| County                  | Reading Fightin Phils      | Co-County Wellness        | Berks Community Health    |
| Family Promise National | Kimberton Whole Foods      | Opportunity House         | Center                    |
| AmeriHealth Caritas     | Gallen Insurance           | Lighthouse Women &        | Salvation Army            |
| Berks Coalition to End  | Joe Dantas, CPA            | Children's Center         | Reading Public Library    |
| Homelessness            | Wolf, Baldwin & Associates | Hope Rescue Mission       | Blessed Beginnings        |
| Lehigh Valley Community | The Rudden Foundation      | Mary's Shelter            | Tec Centro                |
| Foundation              | Wyo Fit Clubs              | Centro Hispano            | Service Access &          |
| Berks County            | Blankets of Hope           | Early Learning Resource   | Management                |
| Redevelopment Authority | Reading Berks Realtor      | Center                    | Easterseals Eastern PA    |
| The City of Reading     | Association                | Vision Resource Center of | Church of Jesus Christ of |
| Wells Fargo             | Community Aid              | Berks County              | Latter-Day Saints         |
| Wawa Foundation         | New Journey Community      | Animal Rescue League      | Berks County Assoc. of    |
| Customers Bank          | Outreach                   | Safe Berks                | Retired Educators         |
| Diamond Credit Union    |                            | Connections Work          | ECYEH                     |

### INTERFAITH COMMUNITY • MEAL MINISTRY MONDAYS

|                                        |                                   |                                     |
|----------------------------------------|-----------------------------------|-------------------------------------|
| St. John's Reformed Church             | Trinity Lutheran Church — Robeson | Reformation Lutheran Church         |
| West Lawn United Methodist             | Calvary United Methodist Church   | Atonement Lutheran Church           |
| St. Thomas Church                      | Advent Lutheran Church            | First Unitarian Universalist Church |
| Wyomissing Church of the Brethren      | Calvary UCC                       | Bausman Memorial UCC                |
| Trinity Lutheran Church — Reading      | Pennside Presbyterian Church      | Grace Lutheran Church               |
| Religious Society of Friends (Quakers) | Allegheny Evangelical Lutheran    | St. John's Evangelical Lutheran —   |
| Robeson Evangelical Lutheran Church    | Community UCC                     | Mohnton                             |

### COMMUNITY OUTREACH & PRESENTATIONS

Community Aid Thrift Store · Back to School Kick-Off at Berks Lodge #47 · WFMZ · Allegheny Lutheran Church · Reading High School Social Workers · Calvary UCC, Reading · Atonement Lutheran · Pennside Presbyterian · Immanuel UCC · St. John's Gernant · Advent Lutheran · Good Shepherd Evangelical Lutheran · Trinity Lutheran · Mount Zion Church of God in Christ · Christ Church · and many more.



★ BE PART OF THE PROMISE

# Help keep a family together.

Your support funds shelter, meals, case management and the rapid help that keeps Berks County families housed. Donate, volunteer, or partner with us today.

**Donate at [familypromiseofberks.org](https://familypromiseofberks.org) →**

## VISIT US

325 N. Fifth Street  
Reading, PA 19601

## CONTACT

(610) 373-3323  
[familypromiseofberks.org](https://familypromiseofberks.org)

A 501(c)(3) nonprofit  
Affiliate of Family Promise National